

MEDSTAR Monthly

THE OFFICIAL NEWSLETTER OF MEDSTAR TRANSPORTATION

AUGUST ISSUE

Medical Transporters: The Unsung Heroes of the Pandemic

When we hear the word “hero”, people may think about comic-book characters, soldiers, law enforcement and firefighters. All these can fit into the category of hero, but many others do as well.

Medical Transporters, our Medstar Drivers, are definitely among them. They wear no cape, nor fight villains with glittering weapons. But they are ordinary people who find strength amidst the global pandemic to serve others and take us safely where we need to be, time in and time out. Many of our transports are for life sustaining services and essential medical appointments for individuals that need accessible vehicles and professionally highly-trained drivers.

This month, as we celebrate the International Day of Medical Transporters, we would like to put our patient transport drivers on

the highest pedestal. They are working endlessly on the frontline--keeping the world “moving” and making sure that everyone has access to healthcare, regardless of disabilities and mobility restrictions.

Medical Transporters and the roles they have are crucial. From the local Non-Emergency Medical Transportation (NEMT) vehicles that transport patients to important medical appointments like dialysis, to the ambulance driver administering care-- all these professionals take our lives in their hands every day.

Why do we need heroes? Because heroes, like our drivers, solve the world’s everyday challenges, demonstrate our values as a community, and serve as powerful examples on how to make a positive impact on the world. As we hear about them and witness their acts of service, we are



#Client'sReview

I am a care coordinator with Sea Mar Community Health. I was attending a doctor's appointment with a patient who was getting transported by your driver Suzie in Tacoma.

I wanted to let you guys know that she provided great care for my patient and was very kind and patient with her. Just thought you should know she was wonderful!

Thank you!

Amber

“We appreciate all the hard work your staff are doing to support our Veterans and get them where they need to be when they need to be there.”

John



inspired to do something “heroic” too. There’s an important balance needed for self care and doing well for others. But driving health and happiness through service deserves our appreciation and has been discovered to be more important and a needed essential service to our communities than ever before. .

As famous tennis athlete Arthur Ashe said, “True heroism is remarkably sober, very undramatic. It is not the urge to surpass all others at whatever cost, but the urge to serve others at whatever cost.”

So kudos to our Medstar drivers! Kudos to the unsung heroes!



Remembering JAN MICKELSON

“Jan was very lovable. She’s a great worker--very dedicated. Everybody loves Jan. I remember her just reading a book whenever she’s on break. We were very close and her passing feels unreal. I was really hurt behind it.”
-Kelvin, Tacoma Driver

“The last time I saw her was the Monday before she passed. She was asking for help with her iPhone. She looked fine. She was always very active--she’s always been. Every time I would see her, she was happy and we would wave at each other. I’ve had customers that still ask for her. She was a good person.”
-Maritza, Tacoma Driver

“Jan had this natural ability to represent our shared motto of driving health and happiness through service. When I first gave her a Medstar Driver Introduction, I knew we were lucky to have her wanting to join our team. Oftentimes, dispatch would be in a bind with a trip that was hard to cover or one that was late. We would worry that no driver would take the trip but then we had Jan. She always had a happy, delighted attitude which was amazing. She always had a way to smooth things over with the client to make it better.”
- Justin, CEO

Drivers Speak...

MEDSTAR NOW HAS 145 DRIVERS!



“I enjoyed working with Shane. He’s a good trainer. I see myself working here for a long time.” -Tammy



“So far so good! I have a good experience here at Medstar.” -Tina



“The driving job itself is a perfect fit and I have enjoyed working together with Dispatch...Greatly appreciate your efforts to help build Medstar into what I know we can be!” -Silas



“I’m in the training van right now. It’s my first day of training and so far I have had a good experience.” -Hope



“So far, I’ve had a good experience with Medstar. I love working with people. I really like it. -Tiffany

Welcome to the Medstar Team!

We welcome the following people who have recently been hired as drivers and office staff last July 15 to August 15, 2021.

- | | | | |
|-----------------------|----------------------|----------------------|------------------------|
| 1
DAVID | 2
EULYSSES | 3
ANITA | 3
CHAD |
| 4
DEJA | 5
SHIERRA | 6
SANDY | 7
KEYSHA |
| 8
KRYSTINE | 9
DOUGLAS | 10
AMANDA | 11
CAT |
| 12
SAMANTHA | 13
JOHN | 14
KENNY | 15
CHAUNTICE |
| 16
JANAE | 17
RYON | 18
SANDRA | 19
BARRY |
| 20
JAMES | 21
TAMMY | 22
ALFONSO | 23
LISA |
| 24
KEVIN | 25
TINA | 26
ROB | 27
KEVIN |

MEDSTAR'S BIRTHDAY WALL

AUGUST 4



CRAIG

AUGUST 5



JUSTIN

AUGUST 10



SARAH

AUGUST 11



DWAYNE

AUGUST 12



JUAN

AUGUST 12



ROB

AUGUST 14



CHAUNTICE

AUGUST 16



DEJA

AUGUST 25



ROSE

AUGUST 29



TOM

AUGUST 30



KENNY

EMPLOYMENT ANNIVERSARIES for *August!*

AUGUST 1

GELENE

1 year

AUGUST 3

ERIC

4 years

AUGUST 3

AMANDA

1 year

AUGUST 5

DAN

34 years

AUGUST 7

MIKE

4 years

AUGUST 8

MICHAEL

4 years

AUGUST 9

DIEGO

2 years

AUGUST 13

DWAYNE

1 year

AUGUST 14

WADE

11 years

AUGUST 16

GEANA

3 years

AUGUST 23

JOE

2 years

AUGUST 26

GLENN

2 years

AUGUST 27

REBA

2 years

AUGUST 27

TERESA

3 years

AUGUST 29

FERNANDO

13 years