# Medstar Comes Out Stronger: New Bonuses and Pay Increase Await Everyone!

This past year, the effects of the global pandemic have undeniably disrupted the economy, brought various industries to a complete standstill, and even spurred mass layoffs. All these, however, have not stopped Medstar from expanding to new areas and territories, bringing safe and reliable transportation to all.

We're just halfway through the year and we've come out even stronger-- ready to rapidly rebound from the global crisis and tackle all exciting opportunities that are coming our way. Time and again, Medstar has proven its services to be essential to many members of the community, and we are just getting started!

We are quickly growing and expanding, particularly in the Tacoma and Seattle areas-and this is all because of your hard work, commitment, and dedication. We appreciate your efforts! Because of you, all these new opportunities are created.

We value each of your contributions and we're constantly thinking of ways to reward your efforts. In fact, with thorough Market Research, we have confirmed that Medstar drivers continue to get the best industry pay. But being the best isn't enough. We're committed to be even better!

Beginning this month, we have announced the new on-demand after hours (20:00 to 06:00) drivers incentive for east and westside regions. But we have more exciting news for you! We will also start giving a new performance and safety bonus of up to \$0.50 per hour! What are the qualifications? Every month, we will assess if there are (1) no at fault accidents, (2) no last minute call outs, (3) no customer complaints, (4) ensure punctuality on all trips and shifts, and (5) must have a dispatcher rating of 5.

The past year has definitely not been easy, but all our efforts are worth it. And as far as the difficult times go, the toughest organizations always come out stronger when they go through the furnace. We've definitely come out stronger, and every year, Medstar is only getting bigger.













## MEDST\* Ry Monthly

### **MEDSTAR'S NEW OPERATIONS MANAGERS ARE HERE TO HELP!**

#### **GEANA RIVERA**

Operations Manager

What I love about working for Medstar is we are all here to help and support one another. We are continually growing at a quick rate and bringing in new employees. I've been here for almost three years and have shown the dedication in my work to be where I'm at today.

Geana Rivera was initially hired as Call Center Supervisor. She started off training as a Customer Support Representative to learn the ropes, then became the Eastern Regional Manager. Now. Geana works as Operations Manager to better assist us.

#### **AHLISHA JOHNSON**

Assistant Operations Manager

What I love about Medstar is that we are continuously growing. I love that if you come to work with a cando attitude, there will be opportunity for growth. Personal development is important to me, so learning something new is rewarding for me. I've had many opportunities to learn while working at Medstar.

Ahlisha started out as a Customer Support Representative. She became a DAR and Medstar Dispatcher, HR Recruiting and Scheduling Manager, Dispatch Supervisor, and Accounting Manager. All these roles prepared her to be better equipped as an Assistant Operations Manager.

### WFICOME to the Medstar Team!

We welcome the following people who have recently been hired as drivers and office staff last June 15 to July 15, 2021.

JAKE BOLDRIN

**YADER CRUZ** 

MARK OLEAN

MARC LAMONT

LIA SAUNOAGA

TIFFANY MCWILLIAMS

SHAYVON HENLEY

BRYAN GRANTHAM

**CENDIE PETERS** 

LORA JOHNSON

SILAS OLIVETO

**KATHY NORTHERN** 

JAYMIE MYERS

**SANTHONY GARCIA** 

16 DAVID CHAVERS

BRENT LONGSINE

18 JOHN MARQUARDSEN

**19** ALFONSO LOPEZ

GICELLE VELASOUEZ

ABDUL NURGEDI

MEL NAKWEENDA

23 CON JAEGER

DAN CARMONA

**25** MURTADA TALEB

26 DOUGLASTALKINGTON 27 JOE ALARCON

## MEDSTAR'S BIRTHDAY WALL

IIII Y 12 **NELLIE HOPE TOLENTINO** 

RIA MADLANGBAYAN



